

**[24]7 inc** - Alameda, Ca // **Visual Interaction Design** // Dec 2012 - Present

*[24]7 is a leading customer support provider with the most live agents deployed in the world.*

1. Designed multi-modal (voice + touch) applications for Fortune 500 clients.
2. Designed an internal tool to visually navigate through complex speech applications.
3. Worked with marketing and sales to design scenarios and produce demo videos to pitch prospective clients.
4. Designed dashboards for speech analytics.
5. Designed feature updates for existing production applications and contributed HTML/CSS to working repositories.
6. Served as Design Lead on teams to develop Application Specification documents for prospective clients.

**Freelance** - San Ramon, Ca // **Designer** // Present

1. Closely working with clients to design logos that best represent them and their product.
2. Designed and worked with a developer to create a custom one off application for Android.
3. Released two apps on Android. Paid with a combined total of over 4k downloads. As well as lets users create an extension for the app and utilize the features of it.

**Trilibis Mobile** - San Mateo, Ca // **Designer, Mobile Web** // June 2011 - Dec 2012.

1. Worked directly with clients to determine best approaches for optimizing sites to cover a range of devices such as iOS, Android, Windows Phone & Blackberry.
2. Worked directly with clients to develop User Experience and User Interface concepts - from wireframes to mock ups to site build.
3. Research and Development for new CSS and HTML techniques and implementation on a wide variety of devices.
4. Developed high-end marketing materials for booth graphics, corporate website designs, products sheets, etc.
5. Developed UX/UI concepts for outgoing proposals, working closely with the business development team.
6. Projected level of effort estimates for creative output for outgoing proposals.
7. Integrated workflow with Engineering team to develop sites efficiently.
8. Worked closely with Design team to develop ideas and concepts on a wide range of products as well as best practices for mobile site development.

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**EDUCATION**

**Carrington College** - Fremont, Ca // **Graphic Design** // 2001.

**Irvington High School** - Fremont, Ca // **Academic** // 2000.

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THE END.  
OR IS IT?